

## Call Forward

You can configure your phone to forward incoming calls to another party through static forwarding. You can also forward calls while your phone is ringing; refer to the dynamic forwarding.

### Static Forwarding

Three types of static forwarding:

- **Always Forward:** Incoming calls are immediately forwarded.
- **Busy Forward:** Incoming calls are immediately forwarded if the phone is busy.
- **No Answer Forward:** Incoming calls are forwarded if not answered after a period of time.

You can enable/disable call forward for the phone system, or you can customize call forward for each or all accounts. Two call forward modes:

- **Phone** (default): Call forward is effective for the phone system.
- **Custom:** Call forward can be configured for each or all accounts.

To configure the call forward mode via web user interface:

1. Click on **Features->Forward & DND**.
2. In the **Forward** block, mark the desired radio box in the **Mode** field.

The screenshot shows the Yealink T41P web interface. The top navigation bar includes 'Status', 'Account', 'Network', 'DSSKey', 'Features', 'Settings', 'Directory', and 'Security'. The 'Features' tab is active, and the 'Forward & DND' sub-tab is selected. The 'Forward' section is highlighted with a red box, showing the 'Mode' field with 'Phone' selected. Below this, there are three main sections: 'Always Forward', 'Busy Forward', and 'No Answer Forward'. Each section has 'On' and 'Off' radio buttons and input fields for 'Target', 'On Code', and 'Off Code'. A 'NOTE' sidebar on the right provides additional information about the 'Forward' feature and the codes.

3. Click **Confirm** to accept the change.

### Note

Call forward mode is configurable via web user interface only.